



CUSTOMER SERVICE & SALES CERTIFICATION

This course is perfect if you are interested in a customer-facing role, whether in retail or another industry. You will learn skills to help develop effective strategies to engage customers, assess customer needs, and close sales. Build a resume and navigate job searches specific to **Customer Service & Sales**.



CONNECTING ADULTS WITH COMMUNITIES

NRF FOUNDATION
RISE UP

May 19-23 • Mon-Fri, 9-11am • \$150

Find out more today! www.littlefriendsinc.org
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